# Terms of use. LikeMania.com

1.1 This User Agreement (hereinafter referred to as the Agreement) applies to the LikeMania website located at likemania.com and to all relevant websites linked to likemania.com

1.2 The website of the Internet resource "LikeMania" (hereinafter - the Website) is the property of IP Mansurov Ainur Irekovich, INN: 165055372745 (hereinafter - the Owner). 1.3. This Agreement regulates the relations between the Administration of the LikeMania website (hereinafter referred to as the Website Administration) and the User of this Website.

## Payments.

Our site is connected to online acquiring, and you can pay for the Service bank card Visa or Mastercard. After confirming the selected Product or Service, a secure window will open with a payment page processing center UnitPay, where you will need to enter your bank card details. For additional authentication of the card holder protocol is used 3-D Secure. If your issuing bank supports this technology, you will be redirected to its server for additional identification. For information about the rules and methods of additional identification please contact the Bank that issued your bank card.

Online payment service is carried out in accordance with the rules of the International payment systems Visa and MasterCard on the principles of confidentiality and security of payment, for this purpose the most advanced methods of verification, encryption, and data transmission over closed communication channels are used. Entering data bank card is made in a secure window on the payment page UnitPay.

In the fields on the payment page is required to enter the card number, cardholder name, card expiration date, 3-digit security code (CVV2 for VISA or CVC2 for MasterCard). All the necessary data is displayed on the surface of the bank card.

CVV2/ CVC2 is a three-digit security code on the back of the card.

Then in the same window you will open the page of your issuing bank for entering the 3-D Secure code. If you do not have a static 3-D Secure code configured, it

will be sent to your phone number via SMS. If the 3-D Secure code did not come to you, you should contact your issuing bank.

3-D Secure is the most advanced card payment security technology on the Internet. It allows you to uniquely identify the authenticity of the cardholder making a transaction and minimize the risk of fraudulent card transactions.

## Security guarantees

UnitPay processing center protects and processes your bank card data according to PCI DSS 3.0 security standard. Passing information to the payment gateway is carried out using SSL encryption technology. Further transmission of information occurs over closed banking networks of the highest level of security. UnitPay does not transfer your card details to us or any other third party. For additional authentication of the card holder 3-D Secure protocol is used.

In case you have any questions about the payment you made, you can contact the customer support service of the payment service by e-mail 1@likemania.com

# Security of online payments

The personal information you provide (name, address, phone number, e-mail, credit card number) is confidential and will not be divulged. Your credit card details are transmitted only in encrypted form and are not stored on our Web server.

Security of processing Internet payments is guaranteed by UnitPay. All transactions with payment cards are made in accordance with the requirements of VISA International, MasterCard and other payment systems. When transmitting information, specialized security technologies of online card payments are used, data processing is performed on a secure high-tech server of the processing company.

Payment cards are secure because:

- The authorization system guarantees the buyer that the payment details of his payment card (number, expiration date, CVV2/CVC2) will not fall into the hands of fraudsters, as this data is not stored on the authorization server and cannot be stolen.
- Buyer enters his credentials directly in the authorization system UnitPay, and not on the site of online store, therefore, payment details of the buyer's card

will not be available to third parties.

#### Delivery rules.

All services presented on the site are digital and are delivered after payment, depending on the selected social network and service. Average turnaround time is 1-2 hours.

## Funds refund.

While making online-payment via payment cards, cash refunds are not allowed. The refund procedure is regulated by the rules of international payment systems:

- 1. The consumer has the right to refuse the goods at any time before the transfer of goods, after the transfer the refusal must be made within 14 days;
- Return of goods of proper quality is possible if its trade dress, consumer properties, as well as the document confirming the fact and conditions of purchase of the specified goods are preserved;
- 3. The consumer has no right to refuse the goods of proper quality, which have individually specific properties, if the specified goods can be used exclusively by the person who acquires it;
- 4. When a consumer rejects a product, the seller must return the amount of money paid by the consumer, no later than ten days from the day the consumer submits a relevant demand.

To get a refund to the bank card, you must fill out the "Money Refund Application", which is sent upon request by the company to the e-mail address, and send it, along with a copy of your identification document, to: 1@likemania.com

The refund will be credited to your bank card within 3 business days after the "Money Refund Application" has been received by the Company.

To get the refund for transactions made in error, you must apply in writing and enclose a copy of your identification document and receipts/receipts confirming the erroneous debit. This application must be sent to: 1@likemania.com

The amount of refund will be equal to the amount of purchase. The time for consideration of the Application and refund begins to be calculated from the moment the Company receives the Application and is calculated in working days excluding holidays/weekends.

## Cases of payment refusal:

- the bank card is not designed for online payments, you can find out about it by contacting your issuing bank;
- There are not enough funds on the bank card for payment. You can get more information on availability of funds on the payment card, having addressed to the bank which issued the bank card;
- Card data were entered incorrectly;
- the validity term of the bank card has expired. Card expiration date is usually found on the front of the card (month and year, to which the card is valid).
  Details on the validity period of the card you can find out by contacting the issuing bank.

If you have any questions concerning payments by bank card and other questions related to the site operation, you may address the following phone numbers: +7 (705) 139-82-43.

## Confidentiality.

- definitions Internet Project likemania (hereinafter referred to as URL, "we") takes the privacy of its customers and visitors to likemania.com (hereinafter referred to as "you", "site visitors") seriously. We refer to information that contains personally identifiable information (e.g., name, username, or company name) of a website visitor as well as information about the actions you take on the URL. (for example: an order of a site visitor with his or her contact information). Anonymous we call data that cannot be uniquely identified with a particular visitor to the site (for example: statistics on site traffic). 2.
- 2. use of information We use personally identifiable information of specific site visitors solely for the purpose of providing them with quality service and its accounting. We do not disclose the personally identifiable information of certain URL visitors to other website visitors. We never make personally identifiable information publicly available or share it with third parties. The only exceptions are situations when providing such information to authorized governmental bodies is prescribed by the applicable laws of the Republic of Kazakhstan. We publish and distribute only reports based on anonymous data

collected. The reports do not contain any information that would make it possible to identify the personalized data of service users. We also use anonymous data for internal analysis, which aims to develop the products and services of the URL.

3. Links

The <u>likemania.com</u> website may contain links to other websites that are not related to our company and belong to third parties. We are not responsible for the accuracy, completeness, or reliability of any information posted on such third party sites, and we assume no obligation to keep the information you provide on such sites confidential.

#### 4 Limitation of Liability

Although we will do our best to comply with this Privacy Policy, we cannot guarantee the security of information if it is affected by factors beyond our control, which would result in disclosure of the information.

The likemania.com site and all information contained herein is provided "as is" without warranty of any kind. We will not be liable for any damages or adverse consequences resulting from any restriction of access to the Site URL, or from your visiting the Site and using the information contained therein. 5.

#### 1. Contact

For questions about this policy, please contact 1@likemania.com

#### legal entity

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